



WESTERN
ENVIRONMENTAL

QUALITY POLICY

Western Environmental Pty Ltd (WEPL) is committed to providing the highest quality services to its customers by combining local knowledge and expertise to deliver practical solutions. WEPL recognises the importance of managing its activities and resources as a process to achieve its desired results more efficiently. WEPL also understands that effective decisions are based on the analysis of data and information, rather than assumptions and estimations.

This policy is intended to identify WEPL's key quality management objectives, which are:

- Customer-focus: WEPL will strive to understand the needs of its current and future customers and provide high quality, cost effective environmental solutions that exceed expectations
- Leadership: WEPL's directors will provide leadership and unity of purpose to the organisation, whilst striving to create and maintain an internal environment in which its employees can become fully involved in achieving WEPL's corporate objectives
- System Approach to Management: WEPL will identify, understand and manage interrelated and interdependent processes as a system, in order to adopt a cohesive structure and contribute to WEPL's effectiveness and efficiency to achieve its objectives
- Continual Improvement: WEPL will ensure that continual improvement of its overall performance is a permanent objective in all of its policies and procedures
- Mutually Beneficial Supplier Relationships: WEPL will build interdependent, mutually beneficial relationships with its suppliers, enhancing the ability of both to create value

This policy shall be communicated to all WEPL employees and interested parties. The application and periodic review of this policy will occur in accordance with WEPL's Quality Management System to ensure it remains appropriate to its operations.

James Gibson
Managing Director, Western Environmental Pty Ltd
Date: 19/11/2018 Version 4

Review Date: October 2019